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Seaporte Functional Area 3.12 IS/IA/IT – Contract N00178-01-C-1001, Submarine Launched Ballistic Missile Computing Environment Support - FTI provides system analysis, system administration, and system operation and maintenance to the Submarine Launched Ballistic Missile (SLBM) Computing Environment (SCE). Provides systems analysis support to all of the processors, servers, workstations, PCs, peripheral equipment, and the computer operating systems that comprise the SCE, including system user assistance implementing a three-tier help desk support structure. System administration tasks include managing user accounts, system privileges, and databases; and managing electronic mail accounts. We provide system level security for a classified LAN and the client computers attached to the LAN; address security issues such as virus awareness and detection, virus eradication, intrusion detection, and disaster recovery; and identify preventative measures for these events. System data is monitored and performance is measured against metric guidelines. FTI provides system operation tasks that include system and equipment startup, system inspections, system operations, routine equipment preventive maintenance, equipment shutdown, and interfacing with the user community as Level 1 help desk technicians.

http://www.ms.northropgrumman.com/DOCs/seaport/FTI.pdf.

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