

Mass Consultants Limited (MASS) operates a 10 year, £40M support contract for the Strategic Systems Integrated Project Team (StratSys IPT), which started April 2000. The support solution developed for the IPT is an extension of the principles in which MASS conducts its business, namely:

1. **Teamwork** - MASS has created a unified team in which the Chinese walls between contractors has been removed. This creates a stronger team in which the business processes performed on behalf of the customer are more efficient and focussed.
2. **Value for money** - MASS has traditionally been seen to provide high quality solutions to a clients problems at a reasonable price and this contract is a case in point. We will be working towards even greater efficiency savings for the customer throughout this contract.
3. **Close integration with the customer** - We have assisted the customer achieve IPT breakthrough and are continuing to work alongside the customer at the facility to present a unified team to the external world. We are now seen as an integrated part of the IPT to the user community and not as a contractor team. This enables the IPT to focus on the business process and not on managing a contractor team.
4. **Mutual benefit** - for customer and contractor alike, the improvement of business processes will allow a reduced cost to customer and a reduced cost of operation for the contractor. This gives a twofold advantage in that the end users see a more efficient system in which their needs are serviced more effectively at a lower price and the contractor sees a return on investment into the contract.

The team members brought together under the MASS umbrella for this contract include some household names within the systems marketplace. These are MBDA, Mouchel, HP CDS and Carillion Planned Maintenance. Each of these companies provides skill sets and a residual knowledge of the appropriate systems to the team and creates a force which knits together into an extremely capable, professional team which fits the customer requirements closely.

The contract itself covers a multitude of activities that encompass the running of the facility infrastructure and the execution of systems development in support of the Strategic Weapons Systems that are the only nuclear deterrent for the UK.

The scope of the contract includes:

**Operational Analysis
Systems Studies
Systems Modelling
Software Engineering
Systems Data Generation**

**IT Infrastructure Maintenance
IT Strategy Creation
IT Strategy Implementation
Provision of Quality Assurance Consultancy
Management of the Facility**

MASS is an independent UK Systems House with a strong Defence & Aerospace market focus, offering specialist skills in:

- **Electronic Warfare**
- **Technology & Innovation**
- **Information Technology**

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